

OFFICE OF
YUMA COUNTY CLERK AND RECORDER
310 S. ASH STREET, SUITE F -- WRAY, CO 80758

BEVERLY A. WENGER
YUMA COUNTY CLERK
AND RECORDER

PAMELA E. ZUEGE
Head Deputy

PHONE (970) 332-5809

MOTOR VEHICLE, PHONE (970) 332-5897

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To Whom It May Concern:

Yuma County implemented the CSA program in September of this year. The transition from Tyler/Eagle to CSA was very smooth. Our IT person has used the CSA conversion as a comparison of how a transfer from one vendor to another should work. The knowledge and expertise in which CSA and their employees work and communicate is beyond most companies. CSA truly believes and cares about their product and that sincerity is shown while they are teaching the procedures and working out the "quirks".

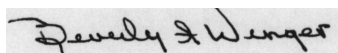
While Elections were taking precedence of our time, during implementation, Austin, our trainer was very patient and knowledgeable. When questions arose, Austin was very capable of answering. Now that we have had the system for several months, we are extremely pleased with the use, support, and overall working of the CSA programming. Yuma County is now able to email, fax, have copies acquired on line, and do regular in house business.

I have the utmost confidence in my decision to move forward with CSA recording program. Our researchers have had little or no trouble using the public views as the system is very user friendly. In fact, several have expressed liking this over the Tyler/Eagle system.

If you are looking for a new recording system, definitely look and visit with CSA. They are innovative, willing to listen, pricing competitive and ready to move forward with changes. CSA does not do a sales pressure program. If you are not sure and wish to view the program several times, they are willing to ensure you are comfortable before making a decision.

In my opinion, CSA truly believes that as a customer your opinion does count and that is what makes them a success.

Respectfully,



Beverly A Wenger
Yuma County Clerk