



REGISTER OF DEEDS

Debra Register

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To Whom It May Concern:

Riley County Kansas Register of Deeds has just finished its installation of Computer Software Associates (CSA) Document Pro Software and would highly recommend the product to other Registers.

Having been through several software conversions, I was excited about the new product but dreading the conversion process. I was in store for a pleasant surprise!!! The process went very smoothly from the beginning. The on site conversion team was most helpful and never tired of our continuous questions. Their attention to detail and the desire to make the software as suitable as possible for our needs was always apparent. CSA provides customer service that goes above and beyond the norm. The support since conversion has been top notch with our questions being answered quickly and effectively. A follow up call several days later to check and make sure things are working correctly is not unusual.

In addition to the great customer support, the product is reasonably priced and the support costs are very competitive, making it a great deal all the way around.

I would like to thank Pat Ryan and his staff for making what could have been a very stressful time into a pleasant experience.

Sincerely,

A handwritten signature in black ink, appearing to read "Debra J. Register". The signature is fluid and cursive, written over a light blue horizontal line.

Debra J. Register
Register of Deeds
Riley County Kansas